



INFORMATION FOR MEMBERS FROM THE OFFICE FOR SENIORS

This year (and in future years) the Winter Energy Payment is paid from 1 May to 1 October.

We had many people last year telling us what a difference it made, helping them keep their homes warmer, and themselves and their family healthier.

People don't need to apply for the Winter Energy Payment. If they're eligible, they'll get it automatically with their other payments. Couples and people with dependent children will get \$31.82 a week and single people will get \$20.46 a week.

People paid weekly will get their first payment in the week beginning 6 May. This will be a part payment because 1 May is part way through the week. This includes people getting Jobseeker Support, Sole Parent Support, Supported Living Payment, Youth Payment, Young Parent Payment and Emergency Benefit.

People paid fortnightly (NZ Super and Veteran's Pension) will get their first payment on 14 May, which will be a full payment.

For couples getting NZ Super or Veteran's Pension the Winter Energy Payment is all paid to one person. The system we use for payments can't split it to pay into two separate accounts. People can switch the payment to the other person's account by calling our Seniors line on [0800 552 002](tel:0800552002).

Seniors heading overseas over the winter months can keep getting Winter Energy Payment for up to 28 days while they're away. People should tell us if they plan to be away for more than four weeks, otherwise we might pay them too much and have to ask for the money back.

We're writing to people to tell them they're getting the Winter Energy Payment, but you may also like to remind people you work with about it.

There's more information about the Winter Energy Payment on the Work and Income website www.workandincome.govt.nz/winterenergypayment

Kind regards

Diane Turner

Director, Office for Seniors